



भारत सरकार / GOVERNMENT OF INDIA पत्तन, पोत परिवहन और जलमार्ग मंत्रालय MINISTRY OF PORTS, SHIPPING AND WATERWAYS नीवहन महानिदेशालय, मुंबई DIRECTORATE GENERAL OF SHIPPING, MUMBAI

File No. 19-18011/15/2024-MTO - DGS (C. No. 27825)

Date: 06.11.2025

DGS Circular No. 500f 2025

<u>Subject: Notification of System Migration and Temporary Service Downtime – MTO Application Portal-reg.</u>

Dear Sir/Madam,

This is to inform all stakeholders and users of the MTO Application System that the existing portal is being transitioned to a new and enhanced system to improve service delivery, processing efficiency, and user experience.

In view of this system migration activity, the MTO Application Portal will remain unavailable starting from 00:01 a.m. on 11 November 2025 until 23:59 p.m. on 13 November 2025. During this period, access to application submission, document upload, and payment processing will not be possible.

All users are therefore requested to complete any pending applications and payments either prior to or after the above-mentioned dates to avoid inconvenience or delay in processing.

We sincerely regret any inconvenience caused and appreciate your cooperation during this transition.

(De Sudhir S. Kohakade)

Dy. Director General of Shipping (MTO)

To,

- 1. All Concerned Stakeholders, Copy To,
 - 1. DG (S) Secretariate, DGS, Gol, Mumbai.
 - 2. Office of Addl. DGS, Gol, Mumbai.
 - 3. DDG (IT & E governance) with a request to upload the same on the website. It is further requested to flash the ticker to this effect on the website.