



भारत सरकार / GOVERNMENT OF INDIA
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नौवहन महानिदेशालय, मुंबई
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

File No. 23 – MISC/34/2025-CREW-DGS (C. No. 28797)

Date: 23.07.2025

Contact Points for Seafarers - Crisis / Grievances Redressal Mechanism

SN	Name of Office / Officers	Subject / Issues	Email ID	Phone Number
DG Comm Centre, MUMBAI				
1.	DGCOMM CENTRE FIRST POINT OF CONTACT FOR SEAFARERS' GRIEVANCES		support.dgs@gov.in	(24 x 7) +91-22-22613668 (WhatsApp / Calls) +91-9004048406 +91-9004062624
Directorate General of Shipping, Kanjurmarg, Mumbai				
2.	Crew Branch	All matters related to seafarers, RPSL / Indian Companies	crews-dgs@nic.in	+91-9004453545
3.	Capt. P.C. Meena	DDG (Crew)	pcmeena-dgs@gov.in	+91-22-25752020 (WhatsApp / Calls) +91-7039363939
Mumbai				
4.	Seamen's Employment Office, Nau Bhavan, 1 st Floor-10, Ramjibhai Kamani Marg, Ballard Estate, Mumbai- 400 001	All matters related to RPSL Companies	dirseo-dgs@gov.in	+91-22-22692984 +91-22-22692985 +91-9833607825
5.	Government Shipping Office, Nau Bhavan, 1 st Floor-10, Ramjibhai Kamani Marg, Ballard Estate, Mumbai- 400 001	All matters related to Shipping Companies / CDC / BSID	sm-mum-ship@gov.in	+91-22-22697971 +91-22-22697972
KOLKATA				
6.	Government Shipping Office, Marine House, Hastings, Kolkata 700 022	All matters related to Shipping Companies / CDC / BSID	sm-kol-ship@gov.in	+91-33-22230169 +91-33-22230248
7.	Director Seamen's Employment Office Marine House, Hastings, Kolkata 700 022	All matters related to RPSL Companies	seo.kol-ship@gov.in	+91-33-22230336 +91-8591318340

9वीं मंजिल, बीटा बिल्डिंग, आई थिंक टेक्नो कैम्पस, कांजुर गाँव रोड, कांजुरमार्ग (पूर्व) मुंबई- 400042

9th Floor, BETA Building, I-Think Techno Campus, Kanjur Village Road, Kanjurmarg (E), Mumbai-400042

फ़ोन/Tel No.: +91-22-2575 2040/1/2/3 फ़ैक्स/Fax.: +91-22-2575 2029/35 ई-मेल/Email: dgship-dgs@nic.in वेबसाइट/Website: www.dgshipping.gov.in

CHENNAI				
8.	Government Shipping Office, Anchor gate Building, 1st Floor, P.B.No.5004, Rajaji Salai, Chennai – 600 001	All matters related to Shipping Companies / CDC / BSID	sm-chn-ship@gov.in	+91-44-25255552
9.	Director Seamen's Employment Office, Anchor gate Building, 1 st Floor, P.B.No.5004, Rajaji Salai, Chennai – 600	All matters related to RPSL Companies	sm-chn-ship@gov.in	+91-44-25255552 +91-9920581232
Director General of Shipping, Mumbai				
10.	Sh. Shyam Jagannathan, IAS	All matters	dg-dgs@gov.in	+91-22-25752005 +91-22-25752010 +91-9435119100


 [Major Anutosh Singh]
 Asstt. Director General of Shipping