



भारत सरकार

GOVERNMENT OF INDIA

पत्तन,पोत परिवहन और जलमार्ग मंत्रालय

MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नाविक रोजगार कार्यालय/ SEAMEN'S EMPLOYMENT OFFICE

नौ भवन, रामजी भाई कमानी मार्ग, बेलाई ईस्टेट, मुंबई-400 001

NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI - 400001

Tel: 022-2269 29 84, Mob: 7304044780, Email: dirseo-dgs@gov.in

संख्या: 37911-एमएमडीएमयूएम-14011(13)/40/2025/751/2025 दिनांक / Dated: 26.12.2025

सेवा में,

26 DEC 2025

मेसर्स रैपिड ओशियन शिपिंग सर्विसेज प्राइवेट लिमिटेड

सी- 34, विभूति खंड, गोमतीनगर,

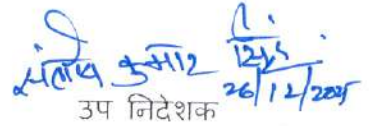
लखनऊ, उत्तर प्रदेश- 226 010।

विषय: आदेश पत्र ।

महोदय,

इस पत्र के साथ पत्र संख्या 37911-एमएमडीएमयूएम-14011(13)/40/2025 दिनांक 26.12.2025 संलग्न है।

भवदीय,


उप निदेशक

कृते निदेशक, नाविक रोजगार कार्यालय

मुंबई।

प्रतिलिपि:-

1. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: (कू) शाखा]
2. प्रधान अधिकारी, समुद्री वाणिज्य विभाग, मुम्बई।
3. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: ई-गवर्नेंस सेल]
4. नाविक रोजगार कार्यालय, चेन्नई / कोलकाता।
5. नाविक पाल, मुम्बई / चेन्नई / कोलकाता।
6. गार्ड फाइल।



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NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI – 400001

Tel.: Nos. 2269 29 84, Mob: - 7304044780, Email – dirseo-dgs@gov.in

E-File No. 37911-MMDMUM-14011(13)/40/2025/75/2025 Date: 26.12.2025

ORDER

26 DEC. 2025

Whereas, M/s Rapid Ocean Shipping Services Pvt Ltd [hereinafter to be referred as "RPS agency"] was issued Recruitment & Placement Service (RPS) License bearing No. RPSL-MUM-162298 valid from 30.12.2024 to 30.12.2029 by the Director, Seamen's Employment Office, Mumbai under Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016.

2. And whereas, it is observed that RPS Agency has failed to comply with the following provisions for the following reasons:

2.1 Whereas, it is observed from Directorate's E-governance online records that RPS agency has been engaged in the recruitment of seafarers which exceeds the operational capacity of the vessels, LUCIA, IMO No. 9138343 (15 seafarers), TALIA, IMO No. 9229025 (02 seafarers), SATINA, IMO No. 9308778 (13 seafarers) and BAY YASU, IMO No. 9363869 (18 seafarers) which is deemed in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016 and terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

3. And whereas, submission of RPS agency in the matter was sought vide various e-mails, however, no adequate / appropriate response was ever received from RPS agency in the matter. And therefore, a show cause notice under Rule 12(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 was issued vide this office letter of even number dated 05.05.2025 for various afore-mentioned violations of said rules. Simultaneously, RPS agency' online privileges in DGS online system to further e-migrate and sign-on the seafarers were suspended w.e.f. 02.05.2025 in terms of provisions of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024 for safety and well-being of seafarers.


26/12/2025

3.1 And whereas, response of RPS agency to show cause notice received vide letter dated 30.05.2025 was observed to be inadequate / not appropriate and therefore, a personal hearing under Rule 12(2) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 was scheduled with RPS agency on 16.07.2025 vide this office letter of even number dated 04.07.2025. However, no representative of RPS agency reported for the hearing neither any intimation in this regard was received from RPS agency.


4. And whereas, during the course of proceedings this office continued to receive grievances from seafarers, a brief of which is appended below:

4.1 Shri Vigneshwaran Subramanian bearer of INDoS No. 19GL0918 registered grievance vide online DGS grievance portal Ref No. GRS/SMO(M)/2025/5262 dt 27.05.2025 stating that he was sent to Dubai to join onboard. However, no vessel was there for him to join onboard and after 12 days he returned to India at his own expenses. It has subsequently been observed from DGS Online Form-I record that seafarer is shown signed-off from the vessel, STAR MM on 05.12.2025 even when the seafarer by his own admission stated that he never joined onboard any vessel through RPS agency. No adequate / appropriate submission was ever received in the matter from RPS agency.

4.2 Shri Dinesh Chodipilli bearer of INDoS No. 24ZP2330 registered grievance vide online DGS grievance portal Ref No. GRS/SMO(M)/2025/7530 dt 29.11.2025 stating that he was offered placement in lieu of service charge and Form-I also generated for him. However, he never joined onboard any vessel. It has subsequently been observed from DGS Online Form-I record that seafarer is shown signed-off from the vessel, BLUE MARLIN on 05.12.2025 even when the seafarer by his own admission stated that he never joined onboard any vessel through RPS agency. No adequate / appropriate submission was ever received in the matter from RPS agency.

4.3 Shri Dhiraj Chauhan bearer of INDoS No. 20ZM0003 registered grievance vide e-mail dt 05.10.2025 stating that he was placed onboard a non-IMO Tug vessel, YULEE 26. However, vessel name in DGS Master Checker record is updated as 'MARSA ZENITH'. The seafarer stated that he was facing issues regarding no electricity, no proper food & water onboard and non-payment of wages. No adequate / appropriate submission was ever received in the matter from RPS agency.

4.4 Whereas, various seafarers intimated regarding update of sign-off details in online DGS Master Checker by RPS agency even though they remained onboard and continued sailing for a substantial duration, thereafter. Some of these seafarers were, Shri Denny Ouseph, INDoS No. 17NL2483, Shri Aadhil Mohamed Akbar, INDoS No. 23GM2485, Shri Sushant Sanjay Pawar, INDoS No. 21GM2212. In none of these issues, any adequate / appropriate submission was ever received in the matter from RPS agency.

A handwritten signature in blue ink, followed by the date '26/12/2025' written in blue ink.

4.5 Whereas, the Directorate received information from ITF regarding vessel, BYB OTHELLO, IMO No. 8660947 abandoned 11th September, 2025 whereupon 04 Nos of seafarers are observed to have been recruited through RPS agency. However, the requisite intimation to this office, as mandated under Rule 5(1)(j) of the Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016, was not made within the stipulated period. And whereas, the RPS agency has not ensured the means to protect such seafarers from being stranded in a port and made adequate provisions for the repatriation of stranded seafarers which is in violation to Rule 5(1)(e) of Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016. No adequate / appropriate submission was ever received in the matter from RPS agency.

5. Therefore, it is concluded herein that RPS agency has no valid explanation to tender and it is evident from all the above that said RPS agency is guilty of conducting its affairs in violations of Rule 5 in toto of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016 promulgated vide Gazette Notification GSR No. 169 (E) dated 15.02.2016 and Merchant Shipping (Maritime Labour) Rules, 2016.

6. Based upon detailed proceedings conducted in the matter and in view of all the above, the Director Seamen's employment Office exercising the power vested in accordance with Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 orders following:

6.1 Recruitment and Placement Service (RPS) License bearing No. RPSL-MUM-162298 in respect of M/s Rapid Ocean Shipping Services Pvt Ltd is hereby **WITHDRAWN** with immediate effect by the Director, Seamen's Employment Office, Mumbai in terms of Rule 12 of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016.

6.2 M/s Rapid Ocean Shipping Services Pvt Ltd & its associated Directors continue to remain liable for the seafarers who have already been recruited by them and those who are presently serving onboard.

6.3 All concern Directors of RPS agency, M/s Rapid Ocean Shipping Services Pvt Ltd (Founders / Past / present) are hereby debarred from carrying out any maritime related activities associated with The Directorate General of Shipping for a period of five (05) years and further recommendation shall be forwarded to Ministry of Corporate Affairs (MCA) for blacklisting of DIN numbers of RPS agency Directors to restrain them to carry out any business activities in India for a period of five (05) years in terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

6.4 The submitted Bank Guarantee amounting to INR 15,00,000/-/- (INR Fifteen Lakhs Only) of M/s Rapid Ocean Shipping Services Pvt Ltd is to be hereby invoked and shall be

 26/12/2025

deposited into Government Account in terms of provisions of Rule 15 of MS (R&PS) Rules, 2016 inter-alia under sub-rule 5(c) of Rule 15 of MS (R&PS) Rules, 2016.

7. If, M/s Rapid Ocean Shipping Services Pvt Ltd, feels aggrieved by the order passed herein, may within a period of thirty (30) days of receipt of this order, prefer 1st appeal to the Principal Officer, Mercantile Marine Department, Mumbai, being the First Appellate Authority in the matter, in accordance with Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016. [It may be noted that Rule 18 mentioned under Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 is to be read as Rule 12 view typographical error in Gazette Notification No. G.S.R. 169 (E) dated 15.02.2016].

8. This issues with the approval of Director, Seamen's Employment Office, Mumbai.



[Handwritten signature]
26/12/2025
Dy. Director
For Director, Seamen's Employment Office
Mumbai.

To,
M/s Rapid Ocean Shipping Services Pvt Ltd, C- 34, Vibhuti Khand, Gomtinagar, Lucknow,
Uttar Pradesh- 226 010.

Copy to:

1. The Directorate General of Shipping, Mumbai {Kind Attn. DDG(Crew)}, for information
2. The Principal Officer, Mercantile Marine Department, Mumbai, for kind information.
3. The Directorate General of Shipping, Mumbai (kind Attn. DDG, E-Governance with request said withdrawn order, for necessary updation of the said RPS License on DGS Website.
4. The Director, Seamen's Employment Office, Kolkata/Chennai
5. The Shipping Master, Mumbai/Kolkata/Chennai.
6. Guard File.