



भारत सरकार

GOVERNMENT OF INDIA

पत्तन,पोत परिवहन और जलमार्ग मंत्रालय

MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नाविक रोजगार कार्यालय/ SEAMEN'S EMPLOYMENT OFFICE

नौ भवन, रामजी भाई कमानी मार्ग, बेलाई ईस्टेट, मुंबई-400 001

NAU BHAVAN, 10, R.K. MARG, BALLARD ESTATE, MUMBAI – 400001

Tel: 022-2269 29 84, Mob: 7304044780, Email: dirseo-dgs@gov.in

संख्या: 31577-एमएमडीएमयूएम-14011(13)/31/2024/747/2025 दिनांक / Dated: 26.12.2025

26 DEC 2025

सेवा में,

मेसर्स 7 स्टार शिपिंग सर्विसेज प्राइवेट लिमिटेड
फाउंडेशन टावर, ऑफिस नंबर 302, तीसरी मंजिल,
प्लॉट नंबर 20, सेक्टर नंबर 11, सीबीडी बेलापुर,
नवी मुंबई- 400 614।

विषय: आदेश पत्र ।

महोदय,

इस पत्र के साथ पत्र संख्या 31577-एमएमडीएमयूएम-14011(13)/31/2024 दिनांक 26.12.2025 संलग्न है।

भवदीय,

[Signature]
उप निदेशक 26/12/2025

कृते निदेशक, नाविक रोजगार कार्यालय
मुंबई।

प्रतिलिपि:-

1. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: (क्रू) शाखा]
2. प्रधान अधिकारी, समुद्री वाणिज्य विभाग, मुंबई।
3. नौवहन महानिदेशालय, मुम्बई। [ध्यानार्थ: ई-गवर्नेंस सेल]
4. नाविक रोजगार कार्यालय, चेन्नई / कोलकाता।
5. नाविक पाल, मुंबई / चेन्नई / कोलकाता।
6. गार्ड फाइल।



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TEL.: NOS. 2269 29 84, MOB: - 7304044780, EMAIL - dirseo-dgs@gov.in

E-File No. 31577-MMDMUM-14011(13)/31/2024/747/2025

Date: 26.12.2025

26 DEC 2025

ORDER

Whereas, M/s 7 Star Shipping Services Pvt Ltd [hereinafter to be referred as "RPS agency"] was issued Recruitment & Placement Service (RPS) License bearing No. RPSL-MUM-162100 valid from 13.02.2025 to 13.02.2030 by the Director, Seamen's Employment Office, Mumbai under Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016.

2. And whereas, it is observed that RPS Agency has failed to comply with the following provisions for the following reasons:

2.1 Whereas, it is observed from Directorate's E-governance online records that RPS agency has been engaged in the recruitment of seafarers which exceeds the operational capacity of the vessel, vessels, SAMANTA, IMO No. 9000297 (20 Seafarers), NOBEL, IMO No. 9105114 (23 Seafarers), LUCIA, IMO No. 9138343 (13 Seafarers), CELINE I, IMO No. 9272400 (12 Seafarers) and BAY YASU, IMO No. 9363869 (11 seafarers) which is deemed in violation of Rule 5(1)(a) of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016 and terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

2.2 Directorate received information from ITF that vessel, 'SONDOS', IMO No. 9268186, Flag: Antigua and Barbuda, with 13 seafarers onboard abandoned at Sharjah, United Arab Emirates, on 01.05.2025. The crew has not been paid wages for the past 03 to 06 months, and their repatriation remained pending. As per DGS Online E-Gov records, 16 seafarers were found to have been recruited through RPS agency onboard the subject vessel. The matter was taken up with RPS agency vide Directorate's letter dt 26.09.2025 but no adequate/appropriate response was received in the matter from the RPS agency.

2.3 Directorate received information from ITF that vessel, 'SINA 10', IMO No. 9410026, was abandoned w.e.f. 05.08.2025. As per DGS Online E-Gov records, 01 seafarer was found to have been recruited through RPS agency onboard the subject vessel. No adequate/appropriate response was ever received in the matter from RPS agency.

3. And whereas, submission of RPS agency in the matter was sought vide various e-mails, however, no adequate / appropriate response was ever received from RPS agency in the matter. And therefore, with regard to violations stated at Para 2.1 above, a show cause notice under Rule 12(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 was issued vide this office letter of even number dated 28.07.2025 for various afore-mentioned violations of said rules. Simultaneously, RPS agency' online privileges in the DGS online system to further e-migrate and sign-on the seafarers were suspended w.e.f. 28.07.2025 in terms of provisions of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

3.1 And whereas, submission of RPS agency in the matter was sought vide various e-mails, however, no adequate / appropriate response was ever received from RPS agency in the matter. And therefore, with regard to violations stated at Para 2.2 and 2.3 above, a 2nd Show Cause Notice was issued vide this office letter dated 10.10.2025 for various afore-mentioned violations of said rules.

3.2 And whereas, RPS agency' response to the show cause notices was observed inadequate / not appropriate and therefore, a personal hearing under Rule 12(2) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 was scheduled with RPS agency on 15.07.2025 vide this office letter of even number dated 04.07.2025. And thereafter, on 06.11.2025 vide this office letter of even number dated 09.10.2025. However, neither any representative of RPS agency reported for the hearing nor any intimation in this regard is received from RPS agency by this office.

4. And whereas, during the course of proceedings, this office continued to receive grievances from seafarers against RPS agency, a brief of which is appended below:

4.1 Shri Abhay Raj Patel, bearer of INDoS No. 24ZP0583, registered a grievance vide online CPGRAM Portal bearing registration No. PMOPG/E/2025/0051611 dated 13.04.2025 and PMOPG/E/2025/0051852 dated 13.04.2025 and grievance registered vide online DGS Portal Ref # GRS/SMO(M)/2025/5150 dated 13.04.2025 stating that whereas the vessel name in the online Form-I record for the seafarer is updated by RPS agency as: COLOSSUS, IMO No. 9552270. However, he is actually placed onboard, ARSALAN 110, IMO No. 9572422. The seafarer has been serving onboard said vessel since 08.01.2025 and has requested to be signed-off with all due wages. The matter was taken up with RPS agency vide this office e-mail dt 23.04.2025 and letter dated 24.04.2025, but no adequate/appropriate response was received in the matter from RPS agency.

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4.2 Issue regarding abandonment of vessel, WATERLOO, IMO No. 1072361 was reported with 15 seafarers onboard. Out of which 02 seafarers were observed to be recruited through RPS agency, however, vessel name updated in DGS Master Checker was observed to be different. When the matter was taken up with RPS agency for submission, it stated to be unaware of the issue and instead requested this office to provide details of seafarers recruited through RPS agency who were serving onboard said vessel and thus, RPS agency response in the matter is observed to be inadequate / not appropriate.

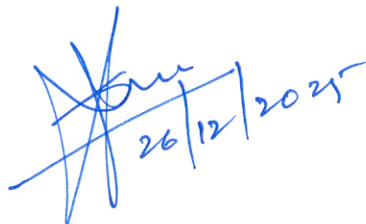
4.3 Shri Mohd Adnan Ulla Khan bearer of INDoS No. 22GM4407, registered a grievance vide e-mail dt 28.04.2025 stating that he was recruited onboard LIWA through RPS agency on 16.05.2025. However, he was signed-off in online DGS record on 30.09.2024 even though the seafarer had remained onboard. The issue was taken up with RPS agency and subsequently, sign-off dates in online DGS Master Checker were corrected. However, no adequate / appropriate explanation to the same was received from RPS agency.

4.4 Shri Deepak Kanoujia bearer of INDoS No. 17ZL1992 registered a grievance vide online DGS Grievance Portal Ref # GRS/SMO(M)/2025/5172 dt 23.04.2025 stating that he was recruited by RPS agency to serve onboard a vessel but actually placed onboard a different vessel. The seafarer also stated that he was not being paid wages for his sea service. The matter was taken up with RPS agency vide this office e-mail dt 29.04.2025 but no adequate/appropriate response was received in the matter from RPS agency.

4.5 Shri Akshit Chouhan, bearer of INDoS No. 24ZR0964 registered a grievance vide online DGS Grievance Portal Ref # GRS/SMO(M)/2025/5179 dt 28.04.2025 stating that he was recruited by RPS agency in lieu of service charge but was sent to Malaysia on a tourist visa. The seafarer was detained in Malaysia for a month without being placed onboard vessel. The matter was taken up with RPS agency vide this office e-mail dt 06.05.2025 but no adequate/appropriate response received in the matter from RPS agency.

4.6 Shri Manohar Dummur bearer of INDoS No. 18BL2832 registered grievance vide online DGS Grievance Portal Ref # GRS/SMO(M)/2025/5324 dt 09.06.2025 and vide online CPGRAM Portal bearing registration No. PMOPG/E/2025/0113056 dated 03.08.2025 stating that he was offered a different vessel but actually placed onboard a different vessel at Iran. The matter was taken up with RPS agency vide letter dt 04.08.2025 but no adequate/appropriate response was received in the matter from RPS agency.

4.7 Shri Vivek Kumar Yadav bearer of INDoS No. 24ZR0006 registered a grievance vide online DGS Grievance Portal Ref # GRS/SMO(M)/2025/6114 dt 04.08.2025 and stating that he was recruited by RPS agency in lieu of service charge. The seafarer was offered a different vessel but was actually placed onboard a different vessel at Iran. The matter was taken up with RPS agency vide this office e-mail dt 13.06.2025 but no

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adequate/appropriate response was received in the matter from RPS agency. The matter was subsequently referred to the Directorate for invoking Consular assistance for the seafarer to ensure safe sign-off and repatriation of seafarer view RPS agency' failure to adhere to its responsibilities under clause (e) & (g) of sub-rule (1) of Rule 5 of said rules.

4.8 Shri Pawan Negi bearer of INDoS No. 22GM4701 registered a grievance vide online CPGRAM Portal bearing registration No. PMOPG/E/2025/0188967 dt 09.12.2025 and grievance registered vide online DGS Portal Ref # GRS/SMO(M)/2025/7587 dated 09.12.2025 stating that he was offered a different vessel but actually placed onboard a different vessel at Dubai. The seafarer is requested to be signed-off and repatriated with due wages. The matter was taken up with RPS agency vide letter dt 16.12.2025 but no adequate/appropriate response was received in the matter from RPS agency. Simultaneously, the matter was also referred to the police authorities for appropriate action with regard to the alleged fraud.

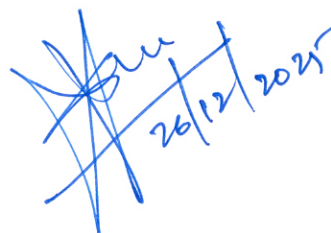
4.9 Shri Vana Syamalarao bearer of INDoS No. 22GM5148 registered grievance vide email dt 25.11.2025 stating that he was offered a different vessel but actually placed onboard a different vessel at Iran. The seafarer stated to be at Iran for past 10 months and surviving at his own money. The seafarer requested to be signed-off and repatriated to India. The matter was taken up with RPS agency vide e-mail dt 27.11.2025 but no adequate/appropriate response was received in the matter from RPS agency.

4.10 Shri Eri Manohar bearer of INDoS No. 24ZQ5788 registered grievance vide e-mail dt 22.11.2025 stating that he signed-off from the vessel SINA 10 after completion of 09 months contract. However, he is neither being paid wages nor his sea service is endorsed on his Seaman Book. It is also observed that name of vessel in online DGS record is updated as "PRINCESS BANA".

4.11 Shri Ajay Kumar Tanwar bearer of INDoS No. 09RL0211 and Shri Rajendra Hatti bearer of INDoS No. 01DL4919 registered grievance stating that they served onboard OSCAR I through M/s Ghanashvi Maritime Services Pvt. Ltd, however, their balance of wages remained unpaid. And whereas, on scrutiny of DGS Online Form-I records, it is observed that their sea service is updated by M/s 7 Star Shipping Services Pvt. Ltd. The matter was taken up with RPS agency vide e-mail dt 24.12.2025 but no adequate/appropriate response was received in the matter from RPS agency.

5. Therefore, it is concluded herein that RPS agency has no valid explanation to tender and it is evident from all the above that said RPS agency is guilty of conducting its affairs in violations of Rule 5 in toto of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016 promulgated vide Gazette Notification GSR No. 169 (E) dated 15.02.2016 and Merchant Shipping (Maritime Labour) Rules, 2016.

6. Based upon detailed proceedings conducted in the matter and in view of all the above, the Director Seamen's employment Office exercising the power vested in

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accordance with Rule 12 of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 orders following:

6.1 Recruitment and Placement Service (RPS) License bearing No. RPSL-MUM-162100 in respect of M/s 7 Star Shipping Services Pvt Ltd is hereby **WITHDRAWN** with immediate effect by the Director, Seamen's Employment Office, Mumbai in terms of Rule 12 of Merchant Shipping (Recruitment & Placement of Seafarer) Rules, 2016.

6.2 M/s 7 Star Shipping Services Pvt Ltd & its associated Directors continue to remain liable for the seafarers who have already been recruited by them and those who are presently serving onboard.

6.3 All concern Directors of RPS agency, M/s 7 Star Shipping Services Pvt Ltd (Founders / Past / present) are hereby debarred from carrying out any maritime related activities associated with The Directorate General of Shipping for a period of five (05) years and further recommendation shall be forwarded to Ministry of Corporate Affairs (MCA) for blacklisting of DIN numbers of RPS agency Directors to restrain them to carry out any business activities in India for a period of five (05) years in terms of Merchant Shipping Notice No. 11 of 2024 dated 03.06.2024.

6.4 The submitted Bank Guarantee amounting to INR 30,00,000/- (INR Thirty Lakhs Only) of M/s 7 Star Shipping Services Pvt Ltd is to be hereby invoked and shall be deposited into Government Account in terms of provisions of Rule 15 of MS (R&PS) Rules. 2016 inter-alia under sub-rule 5(c) of Rule 15 of MS (R&PS) Rules. 2016.

7. If, M/s 7 Star Shipping Services Pvt Ltd, feels aggrieved by the order passed herein, may within a period of thirty (30) days of receipt of this order, prefer 1st appeal to the Principal Officer, Mercantile Marine Department, Mumbai, being the First Appellate Authority in the matter, in accordance with Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016. [It may be noted that Rule 18 mentioned under Rules 19(1) of Merchant Shipping (Recruitment and Placement of Seafarer) Rules, 2016 is to be read as Rule 12 view typographical error in Gazette Notification No. G.S.R. 169 (E) dated 15.02.2016].

8. This issue with the approval of Director, Seamen's Employment Office, Mumbai.



For Director, Seamen's Employment Office
Mumbai.

[Handwritten signature]
26/12/2025
Dy. Director

To,

M/s 7 Star Shipping Services Private Limited. Foundation Tower, Off # 302, 3rd Floor,
Plot # 20, Sec # 11, CBD Belapur, Navi Mumbai- 400 614

Copy to:

- 1) The Directorate General of Shipping, Mumbai {Kind Attn. DDG(Crew), for information
- 2) The Principal Officer, Mercantile Marine Department, Mumbai, for kind information.
- 3) The Directorate General of Shipping, Mumbai (kind Attn. DDG, E-Governance with request said withdrawn order, for necessary updation of the said RPS License on DGS Website.
- 4) The Director, Seamen's Employment Office, Kolkata/Chennai
- 5) The Shipping Master, Mumbai/Kolkata/Chennai.
- 6) Guard File.