## Frequently Asked Questions on ePariksha

#### 1. I am not able to access the Application Form URL. What should I do?

Ans: Please write an email to <a href="mailto:eparikshasupport@radixlearning.com">eparikshasupport@radixlearning.com</a> with your name, email ID, contact number and specify the issue you are facing with the application form. The support team will get back to you with next steps as needed.

# 2. I have clicked on register now and filled in the details, I have not received the activation link. What should I do?

Ans: Please check the 'SPAM' folder or a 'JUNK' folder of your mailbox to see if you have an email from <a href="mailto:E-Pariksha@radixlearning.com">E-Pariksha@radixlearning.com</a>. If not, please write to <a href="mailto:eparikshasupport@radixlearning.com">eparikshasupport@radixlearning.com</a> as mentioned in Question 1 above

### 3. My password is not working, or I have forgotten my password. How do I proceed?

Ans: Please click 'Forget Password' link to retrieve the password

### 4. I have questions regarding the application form, whom do I contact?

Ans: Please contact your concerned MMD or DGS Engineering Branch to help answer queries on the application form.

### 5. Can I save my application form and come back and submit it later?

Ans: The system allows saving of application form. Till the application form is not submitted, a form can be saved and edited any number of times.

### 6. I have submitted my application, what are the next steps?

Ans: You would be informed through email a date when you would need to visit the MMD office with your original documents for verification and to pay the assessment and exam fees.