



सत्यमेव जयते

सरकार/GOVERNMENT OF INDIA

पोत परिवहन मंत्रालय/MINISTRY OF SHIPPING

नौवहन महानिदेशालय/DIRECTORATE GENERAL OF SHIPPING

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No.E-Gov/New Project(1).2015-Vol-I

Dated : 08.12.2017

CORRIGENDUM-VI - TO TENDER NOTICE No. DGS/E-GOV/NP(1)/2015-Vol-I

Subject :- Corrigendum-VI on Request for Proposal (RFP) for Selection of System integrator for e-Governance solution and transformation of Directorate General of Shipping, Govt. of India.

In continuation of the Tender Notice No.DGS/E-GOV/NP(1)/2015-Vol-1 dated 17.10.2017 and corrigendum's dated 17.11.2017, 27.11.2017, 30.11.2017, 05.12.2017 and 07.12.2017 on the above subject. The competent authority has decided to extend the last date to receive RFP response submission till **5.00 PM on 18.12.2017**. The changes and amendment of clause on the RFP is enclosed herewith.

[Handwritten signature]
08 Dec. 2017

[Deependra Singh Bisen]
Asstt. Director General of Shipping

Encl: Corrigendum-VI



**CORRIGENDUM 6 TO
THE RFP FOR SELECTION OF SYSTEM
INTEGRATOR FOR EGOVERNANCE SOLUTION AND
IT TRANSFORMATION OF DIRECTORATE GENERAL
OF SHIPPING, GOVT OF INDIA**

Tender Number: DGS/E-Gov./NP(1)/2015-Vol-I

Dated: 27/10/2017

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 3.1 AMENDED SECTIONS OF RFP VOLUME I3

1 Amendment of Clauses

Kindly refer to the table below for amended clauses and sections

Sr. No.	Volume	Section / Clause	Page No.	Original Clause	Amended Clause
1.	I	6.5	26-35	Technical Evaluation	Refer to Amended Sections 3.1 (B)
2.	I	7.1	37	III. Technical Marks received by the bidder will be calculated as : (70 % x Technical Marks received in section A and B) + (30 % x Technical Marks received in section C)	Clause Stance Deleted
3.	II	1.3.3.1	36	Overall Cloud Requirements: i. CSP should be empanelled under MeitY's "Provisional Empanelment Service Offerings of Cloud Service providers (CSPs)"	CSP should be empanelled under MeitY's "Provisional Empanelment Service Offerings of Cloud Service providers (CSPs)" and successfully complete STQC Audit

2 Clarifications

Sr. No.	Clarification
1.	CSP needs to provide the STQC Audit Report as part of the Bid Submission process (http://meity.gov.in/content/gi-cloud-meghraj)
2.	The CSP needs to ensure that all the cloud solution and services e.g. firewall, WAF, SIEM, load balancer, monitoring and management, back-up, DR etc. should be delivered as per Meity guidelines. For all the remaining technical requirements the bidder is required to submit the MAF and technical specification compliance as per the RFP

3 Amended Sections

3.1 Amended Sections of RFP Volume I

A. Section 1.1 – Request for Proposal Datasheet

Sr. No. (8, 9 and 10) in Section 1.1 Volume I shall be read as follows

Sr No.	Bid Information	Details
1.	RFP Issuing Authority	Directorate General of Shipping
2.	RFP reference No and Date	DGS/E-Gov./NP(1)/2015-Vol-I
3.	Non Refundable Tender Cost	INR 5,000 /- in form of Demand Draft issued by a Indian Nationalized / Scheduled Bank, in favour of Directorate General of Shipping .
4.	Earnest Money Deposit	INR 50,00,000 /-
5.	Availability of documents	The tender is available and downloadable on e-Tendering Website: www.eprocure.gov.in All Subsequent changes to the Bidding document shall be published on the above mentioned website.
6.	Last date and time for submission of queries for clarifications	All the queries/clarification requests should be received on or before 08/11/2017 by 5:00 pm, through email only with subject line as follows: “Pre-Bid queries -<Bidder’s Name>_DGS”. The queries shall be submitted in an excel file as per the format prescribed the RFP
7.	Date, time and venue of pre-bid conference	10/11/2017 at 11:00 am Directorate General of Shipping, Government of India, 9th Floor, Beta Building, i-Think Techno campus, Kanjurmarg (East), Mumbai - 400042

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Sr No.	Bid Information	Details
8.	Last date, time (deadline) and venue for receipt of proposals in response to RFP notice	18/12/2017 at 5:00 pm Submission of proposal will happen through Central Public Procurement Portal : www.eprocure.gov.in
9.	Last date and time (deadline) for receipt of Bid fees and EMD in response to RFP notice	18/12/2017 at 5:00 pm Submission of scanned copies will happen through Central Public Procurement Portal : www.eprocure.gov.in Address :Directorate General of Shipping, Government of India, 9th Floor, Beta Building, i-Think Techno campus, Kanjurmarg (East),
10.	Date, time and venue of opening of Technical Proposals received in response to the RFP notice	20/12/2017 at 11:00 am Directorate General of Shipping, Government of India, 9th Floor, Beta Building, i-Think Techno campus, Kanjurmarg (East), Mumbai - 400042
11.	Place, time and date of Technical Presentations by the bidders	To be communicated later
12.	Place, time and date of opening of Financial Proposals received in response to the RFP notice	To be communicated later
13.	Contact person for queries	Mr. Deependra Singh Bisen <singh.deependra@gov.in>
14.	Method of Selection	The method of selection is Quality and Cost Base Selection (QCBS). The weights given to the Technical and Commercial Bids are: Technical = 70% and Commercial = 30%

B. Section 6.5 – Technical Bid Evaluation

Technical Evaluation in Section 6.5 shall be read as follows

- I. Technical Bids will then be evaluated for the following parameters. In case of consortium, all members will be evaluated against criteria jointly unless specified otherwise.

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
TOTAL		1000	
A	Bidder's Experience and Resources	750	
A.1	Experience of the bidder	450	
A.1.1	<p>System Integration Experience</p> <p>The bidder / Lead Bidder must have past experience of executed/ be in the process of executing a large IT project for a Client in last 7 years. The implementation must include application development/ customization and any 2 of the following:</p> <ul style="list-style-type: none"> • Third Party Data center setup and operations • Network Setup and Management • Training & Capacity Building • Digitization • Providing Technical Man-power Support • Operation and maintenance services <p><u>50 marks per project will be allotted. The bidder can submit a maximum of 4 projects. Maximum 200 marks will be awarded.</u></p>	300	<p>Copy of work order and Completion Certificate from the client;</p> <p>OR</p> <p>Copy of work order and Self Certificate of Completion (Certified by CS/independent auditor of the bidding entity);</p> <p>OR</p> <p>Copy of work order and Phase Completion Certificate (Certified by Client OR CS/independent auditor of the bidding entity);</p> <p>Note:</p> <p>For International projects, the bidder has to provide copy of purchase order along with a case study of the project.</p>

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#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
	<p><u>Additionally marks will be awarded as follows for the above considered projects:</u></p> <ul style="list-style-type: none"> • In case the above said experience is for an Indian Government / Indian PSU client – 15 Additional Marks per project. <u>The bidder can submit a maximum of 4 projects.</u> Maximum 60 marks will be awarded. • In case the value of the above cited experience is > 25 Crores each – 10 Additional Marks per project. <u>The bidder can submit a maximum of 4 projects.</u> Maximum 40 marks will be awarded. <p>The above aspects shall be covered across a single project.</p>		

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
A.1.2	<p>Prior experience of bidder / any consortium member in implementing IT solution in Shipping / Transport domain as System Integrator* in last 7 years.</p> <p>75 marks per project (Maximum 2 projects)</p> <p>*Here, System Integrator shall necessarily mean projects where scope of work includes Application Development / Customization Services and Maintenance Services</p>	150	<p>Copy of work order and Completion Certificate from the client;</p> <p>OR</p> <p>Copy of work order and Self Certificate of Completion (Certified by CS/independent auditor of the bidding entity);</p> <p>OR</p> <p>Copy of work order and Phase Completion Certificate (Certified by Client OR CS/independent auditor of the bidding entity);</p> <p>Note:</p> <p>For International projects, the bidder has to provide copy of purchase order along with a case study of the project.</p>
A.2	Resource Requirements	300	
A.2.1	<p>Project Manager (Full Time)</p> <ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Experience of implementing end to end Projects for scope as defined in the criteria A.1.1 or A.1.2 <ul style="list-style-type: none"> ≥ 2 Projects – 20 Marks < 2 – 0 Marks 	50	Signed Technical Bid

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
	<ul style="list-style-type: none"> Experience of Projects dealing with Shipping/ Transport Sector <ul style="list-style-type: none"> ≥ 2 Projects – 10 Marks < 2 – 0 Marks Experience of implementing end to end Projects in PSU/ Government Bodies/ Corporations in India <ul style="list-style-type: none"> ≥ 2 Projects – 10 Marks < 2 – 0 Marks Certifications: PMP / Prince2 Certification. Documentary proof to be submitted. <ul style="list-style-type: none"> Certified: 10 Marks Not Certified: 0 Marks 		
A.2.2	<p>Business Analyst (Full Time)</p> <ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Number of Years of Experience working in India or abroad <ul style="list-style-type: none"> ≥ 8 years – 20 Marks 4 to 8 years– 10 Marks < 4 years– 5 Marks Experience of implementing end to end integrated projects as functional lead for the respective function: <ul style="list-style-type: none"> ≥ 4 projects – 15 Marks ≥ 2 projects – 10 Marks < 2 projects – 0 Marks 	35	Signed Technical Bid

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
A.2.3	<p>Subject Matter Expert</p> <ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Number of Years of Experience working for Shipping Management in India or abroad <ul style="list-style-type: none"> ≥ 8 years – 20 Marks 4 to 8 years– 10 Marks < 4 years– 0 Marks Experience: Number of Projects with shipping sector <ul style="list-style-type: none"> ≥ 3 – 20 Marks 1 to 2 – 10 marks < 1 – 0 Marks 	40	Signed Technical Bid (Same as above)
A.2.4	<p>Solution Architect (Hardware and Network)</p> <ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Experience: Number of Turnkey IT web-based transaction systems <ul style="list-style-type: none"> ≥ 4 - 15 Marks 2 to 4 - 10 Marks ≤ 1 – 0 Marks Experience: Number of Government / PSU Projects <ul style="list-style-type: none"> ≥ 3 – 20 Marks 1 to 2 – 10 marks < 1 – 0 Marks 	35	Signed Technical Bid (same as above)
A.2.5	Database Administrator	35	Signed Technical Bid (same as above)

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
	<ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Experience of DBA <ul style="list-style-type: none"> ≥ 5 years - 15 Marks 3 to 5 years - 10 Marks < 3 years – 0 Marks Experience as DBA with full capability to setup and run proposed integrated solution independently: <ul style="list-style-type: none"> ≥ 2 Projects – 20 Marks < 2 Projects = 0 Marks 		
A.2.6	<p>Trainer</p> <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Experience: Total Number of years as a change management expert or equivalent <ul style="list-style-type: none"> ≥ 10 years– 35 Marks 7 to 10 years– 20 marks < 7 – 0 Marks 	35	Signed Technical Bid (same as above)
A.2.7	<p>System Administrator</p> <ul style="list-style-type: none"> BE / BTech / MCA / MTech / MBA <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> Experience of System Admin <ul style="list-style-type: none"> ≥ 5 years - 15 Marks 	35	Same as above.

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#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
	<ul style="list-style-type: none"> ○ 3 to 5 years - 1510 Marks ○ < 3 years – 0 Marks • Experience: Number of Projects as system administrator <ul style="list-style-type: none"> ○ > = 3 – 20 Marks ○ 1 to 2 – 10 marks ○ < 1 – 0 Marks 		
A 2.8	<p>Data Centre Specialist Engineer with experience in Cloud Computing technologies (IAAS/ PAAS / SAAS)</p> <p>Award of marks will be as follows:</p> <ul style="list-style-type: none"> • Experience in large scale Data Centre design and implementation. <ul style="list-style-type: none"> ○ >= 8years – 15 Marks ○ 5 to 8 years – 10 Marks ○ < 3 years – 0 Marks • Experience of managing projects where third party cloud data centre was integral part of the project scope of work <ul style="list-style-type: none"> ○ >=3 Projects – 15 Marks ○ 1 to 2 Projects – Marks ○ 0 Projects- 0 Marks • Cloud Certification from any leading Cloud OEMs <ul style="list-style-type: none"> ○ Certified– 5 Marks ○ Not certified – 0 Marks 	35	<p>Signed Technical Bid</p> <p>Please provide resource details</p>

#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
B	Technical Solution	250	
B.1	<p>Technical Presentation</p> <p>Marks will be awarded as below:</p> <ul style="list-style-type: none"> • Approach and Methodology for implementation (Phase I)- 30 Marks • Approach and Methodology for Operations and Maintenance, Support (Phase II) – 10 Marks • Solution Architecture (Hardware, Network and Security) – 30 Marks • Solution Design meeting all the proposed functionalities– 20 Marks • Detailed Project Plan covering scope of work, activities & deliverables as per timelines– 20 Marks • Presenting Key resources which will be leading the implementation-10 Marks • Project Governance Methodology – 10 Marks • Risks as seen on this project and their mitigation plan proposed – 10 Marks • Change Management and Training – 10 Marks 	150	<p>Presentation to Authorities of DGS (Inclusive of any site visit for designated DGS officials which could be done before or after the presentation). Evaluation of this shall be communicated accordingly to the committee for awarding of marks.</p> <p>The bidders are expected to present their key resources which will be leading the implementation and whose profiles would be evaluated by the evaluation committee</p>
B.2	Compliance to Functional Requirement specifications as Listed in Annexure of the Tender	50	Signed Functional requirement compliance sheet with the Technical Bid

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#	PARAMETER	MAX. MARKS	EVIDENCE TO BE SUBMITTED
B.3	Compliance to Technical Requirement specifications as listed in Annexure of the Tender	50	MAF provided by OEM stating that product being proposed meets the requirement criteria as mentioned in the RFP including changes issued & Technical specification compliance sheet

Bidders are required to use the format provided below and respond to each of the functional requirement, A1 to A11, SF1 to SF6, OT1 to OT7, SH0 to SH7, OT1 to OT2, IN 1 to IN 11 (excluding, sample forms and logic) with one of the below mentioned answer keys:

F = Fully provided "Out-of-the-Box" in proposed product /solution

C = Configuration / Customization required

N = New Development

Sr. No.	Process Type	System Requirement	Response (F/C/N)	Comments (if any)

The Bidders may also add explanatory details as necessary in the "comments" column.

Please note that:

Bidders must use only one response code per requirement.

In case of any unanswered response OR more than one response against any requirement it will be treated as "non-response"